**Customer Services Consultant**

**Application Form**

**Please write in CAPITAL LETTERS**

**POSITION APPLIED FOR:**

**LOCATION:**

**Personal Details**

**FULL NAME:**

**ADDRESS:**

**CONTACT TELEPHONE NUMBERS:**

**HOME:**

**MOBILE:**

**EMAIL ADDRESS:**

**Tell us why you would love to be part of the Bravissimo team:**

**Describe the three most important things about your personality and how they could help**

**contribute to the role of Customer Service Consultant:**

**Why are you passionate about giving amazing customer service?**

**How do you motivate yourself on a daily basis and how can you encourage other team**

**members to do the same?**

**Tell us what experience you have of a role in Customer Service for example;**

**phone calls, live chat, emails, e-commerce and social media:**

**Work History**

 **From: To: Job Title:**

 **Duties: Company Name & Address:**

 **Reason for leaving:**

 **Salary/Hourly rate:**

 **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

 **From: To: Job Title:**

 **Duties: Company Name & Address:**

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 **From: To: Job Title:**

 **Duties: Company Name & Address:**

 **Reason for leaving:**

 **Salary/Hourly rate:**

**Education**

 **Please list your education history**

 **From: To: Qualifications obtained:**

 **Name and address of school or college:**

 **From: To: Qualifications obtained:**

 **Name and address of school or college:**

 **Additional Qualifications:**

**Further Information**

**Please indicate the days and hours you are available to work,**

**our Customer Services Department is open Mon-Fri 8.30am – 10.00pm**

**Sat & Sun 9.00am – 7.00pm, plus Bank Holidays.**

 **Availability for working hours:**

 **Monday**

 **Tuesday**

 **Wednesday**

 **Thursday**

 **Friday**

 **Saturday**

 **Sunday**

 **How many weekly contracted hours are you hoping for?**

 **Are you available to start work immediately? YES NO**

 **If no, when are you available?**

 **Do you have any commitments, which require your absence from the business?**

 **Eg; Study, Territorial Army, Pre-booked holidays?**

 **Are you eligible to work in the UK? YES NO**

**References**

**Please provide two references, which we may contact should you be offered a position**

**at Bravissimo. They should both be previous employers where possible.**

 **Name:**

 **Job Title:**

 **Company name:**

 **Address:**

 **Postcode:**

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 **Name:**

 **Job Title:**

 **Company name:**

 **Address:**

 **Postcode:**

**Next Steps: Please hand this form into our Reception at Holly Walk or email it directly to Customer Services at:** **Jen.middleton@bravissimo.com**

**We look forward to hearing from you!**